



Press Release

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FOR IMMEDIATE RELEASE

Tracey Carpentier Named New CEO of Account Control Technology Holdings, Inc.

Appointment Will Help Company Sustain Positioning as a World-Class Finance and BPO Organization

Woodland Hills, California – September 12, 2016 – [Account Control Technology Holdings, Inc.](http://www.accountcontrolholdings.com) (ACT Holdings) a national leader in delivering debt recovery and business process outsourcing solutions, is pleased to announce the appointment of Tracey Carpentier as Chief Executive Officer. Tracey brings more than 20 years of experience leading numerous public and private companies and will be instrumental in continuing to strengthen ACT Holdings to sustain its position as a world-class finance and business process outsourcing (BPO) organization.

“Tracey is a highly respected leader with proven senior level experience in delivering revenue and EBITDA growth for large multi-national, private equity owned and privately-held companies,” states Dale Van Dellen, Chairman of ACT Holdings, Inc. “Furthermore, having served on ACT Holdings Corporate Board of Directors for over a year, she is very familiar with our business making this appointment a seamless transition.”

Prior to her CEO appointment, Carpentier served as the President of Precision Dynamics Corporation and Brady Security Group at Brady Corporation. She has extensive experience in leading businesses in multiple industries through growth, transformation and expansion in domestic and international markets. She is passionate about inspiring and developing people; driving innovation and growth; focusing on the customer and delivering results.

“I look forward to working with the ACT Holdings teams and am honored to be chosen as the next CEO. It is such a privilege to be part of an organization that delivers high-quality services and innovative solutions to the best clients, develops the most talented professionals and does its part to improve the communities in which we serve,” Carpentier said. “My goal is to continue the growth and development of one of the strongest diversified BPO and financial organizations in the nation.”

Tracey holds a Master of Business Administration from the University of Wisconsin – Milwaukee and a Bachelor’s of Science in Business Administration from Indiana University.

About Account Control Technology Holdings, Inc.

Account Control Technology Holdings, Inc. provides comprehensive business process outsourcing and financial services to diverse industries. Our companies partner with clients to help them run the “business” behind their operations so they can focus on what they do best – whether it’s serving customers, educating students, caring for patients, or keeping communities moving forward. ACT Holdings companies include Account Control Technology, Inc. and Convergent, Inc. and has 18 offices and employs more than 4,800 employees. For more information, visit www.accountcontrolholdings.com.

About Account Control Technology, Inc.

Account Control Technology, Inc. is a leader in providing consultative debt management, collection, call center and business office solutions for education, government, commercial and consumer entities. Established in 1990, ACT has been recognized as an Inc. 5000 fastest-growing private company for the past 10 years running. The company serves clients nationwide from all office locations. For more information, visit www.accountcontrol.com.

About Convergent, Inc.

Headquartered in Atlanta, Convergent, Inc. is one of America's largest business process outsourcing firms. The company has more than sixty years of history serving a diverse customer base with consumer contact outsourcing services, commercial receivables management and healthcare revenue cycle management. Convergent empowers its clients with an innovative combination of an adaptable workflow engine, technology-enabled operations, next-generation analytics and professional services to deliver superior financial performance and high levels of client and consumer satisfaction. For more information, visit www.convergentusa.com.

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